



Financial Policy

Please read this financial policy carefully and initial each section, indicating your understanding. If you have questions or concerns, please let us know before we provide medical treatment for your animal. Please let a staff member know if you would like a copy of this policy.

Initial:

_____ **If your animal is seen as an outpatient** – The bill for today’s services and any prior balance will be due at discharge.

_____ **If your animal is admitted as an inpatient** – Your clinician or a member of our staff will provide you with an estimate of the cost for your animal’s treatment. We require a deposit of 60% of the high end of the estimate prior to beginning treatment. Receipt of this deposit is non-negotiable. It is possible that additional expenses could cause your animal’s treatment to exceed the estimate based on our initial examination. We will notify you if the estimate for treatment changes based on your animal’s medical condition. At that time, you will be required to increase your deposit to 60% of the high end of the new estimate. During treatment outstanding charges may not exceed \$3,000. We will notify you if increased deposit is required to keep your total indebtedness below \$3,000. The entire remaining balance will be due the end of hospitalization.

_____ **Please be advised that your final charges will depend on actual services received which may or may not exceed our estimates.**

_____ **It is important to note that your statement at discharge may not reflect all charges incurred. A routine review of each medical record performed within two weeks of discharge may result in receiving a final statement in the mail during the next billing cycle.**

_____ The Veterinary Health Center is dedicated to helping our clients care for their animals but also understand the unexpected nature of most veterinary medical care.

_____ The Veterinary Health Center accepts payment by cash, personal checks with proper identification, VISA, MasterCard, Discover and American Express. We also accept CareCredit. Please notify us before we provide medical treatment for your animal if you cannot pay your bill in full at discharge so that we can assist you in exploring other clinical or financial options.

_____ CareCredit is a healthcare credit card with different financing options. The Veterinary Health Center is contracted through CareCredit to offer our clients a six-month, interest-free financing option. We are also able to offer extended financing from 24 to 60 months for larger charges. To apply for CareCredit, please visit our website at ksvhc.org and click ‘Online Payment Options’.

_____ Clients occasionally ask us to provide free medical care. The Veterinary Health Center is financially self-supporting. In order to provide state of the art Veterinary Care, we must receive payment at the time of service.

Owner or Agent of Owner Signature _____

We are committed to providing your animal with exceptional medical care. Thank you for choosing the Veterinary Health Center at Kansas State University.